

# Super Splasher Aquatics

## Swimming Pool Policies, Rules and Regulations

As part of the services that Super Splasher Aquatics offers to the residents of Windstone Townhomes, it's also our duty to ensure the safety of each of our patrons on a daily basis. This is our number ONE duty! In order to do so, we need to put some policies in place.

### GENERAL

1. Hours of operation are posted for the season. Anyone entering the pool or pool area outside of the pool hours of operation is trespassing and will be subject to arrest.
2. Super Splasher Aquatics will not be responsible for any money or property loss sustained by members or their guests when using the pool.
3. Residents are requested to instruct their children and guest's children in personal hygiene (e.g., instruct them to use the restroom facilities in the clubhouse.) The Pool Manager has the authority to vacate all persons from the pool deck area if, at his/her discretion, the health and safety of the members are endangered. The pool will remain vacated until the condition is corrected.
4. All members and their guests are required to check in and show passes to the lifeguards upon entering the pool facilities. The PRIMARY DUTY of the lifeguards is to patrol the pool so if the facility is busy, pool passes will be checked on the next Child Rest Period.
5. A responsible party must supervise patrons under the age of thirteen (13) at all times. A responsible party is defined as a person sixteen (16) years of age or older. Patrons age 14 and older are permitted in the pool without supervision, but are subject to removal by the Pool Manager on duty if they create a health or safety risk.
6. **All children who are not potty trained are required to wear an approved swim diaper** (children who have fecal accidents and aren't wearing swim diapers can cause the pool to be shut down for up to 3 days. The water must be disinfected and made safe for swimming). The second offense of this rule will result in revoking of the pool pass.
7. Food and beverages may be brought to the pool. All trash must be placed in the trash containers provided.
8. The following items and activities are prohibited:
  - a. NO GLASS of any kind is permitted in the pool enclosure including beverage containers and facemasks with glass faces.
  - b. No large rafts or flotation devices shall be allowed in the pool. Balls, toys, small floats, etc, may be allowed, at the head lifeguard/manager on duty's discretion, based on the number of people in the pool.
  - c. No animals, other than service animals.
  - d. No Smoking or chewing gum anywhere in the fenced pool area.

9. Fifteen (15) minute Child Rest Periods will be called by the lifeguards each hour. During this period there is NO LIFEGUARD ON DUTY. Patrons SWIM AT THEIR OWN RISK during this time. Child Rest Periods allow children to take a break from swimming to prevent exhaustion, and allows the lifeguard staff to check pool equipment and test water quality. During Child Rest Periods, no person under the age of 16 is allowed in the main pool. Children under 3 years of age are permitted with the direct supervision of an adult. Children are not allowed to sit on the steps of the pool to hang their feet in the water during Child Rest Periods.
10. The pool phone is for pool management use only.
11. The swimmer to guard ratio in the water is 25:1. In the event that more swimmers attempt to enter the water that can be safely monitored by the guards on duty, the additional patrons will be asked to refrain from entering until others get out.

### **CONDUCT/HEALTH/SAFETY**

1. The head lifeguard/manager is given full authority to enforce all swimming pool regulations as needed to maintain the safety of members and their guests. Appropriate behavior and cooperation is expected by all members and their guests. They have FINAL SAY in all instances.
2. Everyone must leave the pool in the event of an emergency (including weather situations such as thunder and lightening storms). The emergency signal is three (3) blasts from the lifeguard's whistle.
3. The deck must be cleared during inclement weather. Patrons will be vacated from the water and asked to leave the pool if it begins to storm. The pool will not be opened back up until 30 minutes past the last sight of lightning or sound of thunder.
4. The pool water must be at least 72 degrees or the air temperature must be over 70 for the pool to open each day. If the temperatures do not reach these numbers there is a greater risk of hypothermia to patrons.
5. ANYONE not following rules while at the pool will be given warnings as follows:
  - **1st Offense** - verbal warning
  - **2nd Offense** - out of the pool for 30 minutes
  - **3rd Offense** - asked to leave the pool for the day (if offender is under 18, the Association Board and the offender's parents must be notified.)
  - **4th Offense** (upon returning to pool) - out of the pool for a week (if offender is under 18, the Association Board and the offender's parents must be notified.)
  - Further violations could result in suspension of pool membership for remainder of season.
  - **All warnings will be documented with the exception of 1st Offense, which will result in a verbal warning.**
6. Accidents should be reported to the Lifeguard immediately so that a report can be filled out.
7. Foul or abusive language, as determined by the Lifeguard, will not be tolerated and will result in disciplinary action on duty.
8. Drinking, drug use, fighting, or sexual assault will result in immediate dismissal from the pool area and the proper authorities will be notified. The Lifeguard is authorized to immediately expel violators from the pool area.

9. Absolutely no diving in the pool or flips from the side are allowed at any time.
10. No running, pushing, dunking, rough play or any type of personal conduct endangering safety of self and others is allowed.
11. Approved life jackets may be worn in the pool.
12. Admission to the pool enclosure is forbidden,
13. At the discretion of the pool manager, to anyone wearing bandages, or with skin abrasions, colds, coughs, extremely inflamed eyes, open sores, infections, excessive sunburn, nasal or ear discharge, or other symptoms which are determined by pool management to be detrimental to the health of others.

**THE PENALTY FOR VIOLATION OF ANY OF THE RULES LISTED WILL BE DETERMINED BY THE APPROPRIATE STAFF. RULES ARE SUBJECT TO CHANGE DURING THE SUMMER TO MAINTAIN A SAFE ENVIRONMENT. CHANGES WILL BE POSTED AT THE POOL.**